

wichita

Based on Nursing Home Compare - Complaint Deficiency

Provider Number	Nursing Home Name	Street
175008	MEDICALODGES WICHITA	2280 S MINNEAPOLIS
175008	MEDICALODGES WICHITA	2280 S MINNEAPOLIS
175008	MEDICALODGES WICHITA	2280 S MINNEAPOLIS
175008	MEDICALODGES WICHITA	2280 S MINNEAPOLIS
175008	MEDICALODGES WICHITA	2280 S MINNEAPOLIS
175008	MEDICALODGES WICHITA	2280 S MINNEAPOLIS
175078	COLLEGE HILL NURSING & REHAB CENTER	5005 E 21ST ST N
175078	COLLEGE HILL NURSING & REHAB CENTER	5005 E 21ST ST N

wichita

Based on Nursing Home Compare - Complaint Deficiency

City	State	Zip Code	Phone
WICHITA	KS	67211	(316) 265-5693
WICHITA	KS	67211	(316) 265-5693
WICHITA	KS	67211	(316) 265-5693
WICHITA	KS	67211	(316) 265-5693
WICHITA	KS	67211	(316) 265-5693
WICHITA	KS	67211	(316) 265-5693
WICHITA	KS	67208	(316) 685-9291
WICHITA	KS	67208	(316) 685-9291

wichita

Based on Nursing Home Compare - Complaint Deficiency

Survey Date	Date of Correction
04/02/2009	04/30/2009
04/02/2009	04/30/2009
03/15/2010	04/09/2010
04/26/2010	05/24/2010
04/26/2010	05/24/2010
04/26/2010	05/24/2010
01/17/2008	02/01/2008
07/07/2008	08/05/2008

wichita

Based on Nursing Home Compare - Complaint Deficiency

Deficiency Type	Deficiency Category
Health	Pharmacy Service Deficiencies
Health	Pharmacy Service Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies

wichita

Based on Nursing Home Compare - Complaint Deficiency

Deficiency	Scope	Level of Harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Immediate jeopardy to resident health or safety
Properly hold, secure and	Pattern	Minimal harm or potential for actual

wichita

Based on Nursing Home Compare - Complaint Deficiency

175078	COLLEGE HILL NURSING & REHAB CENTER	5005 E 21ST ST N
175078	COLLEGE HILL NURSING & REHAB CENTER	5005 E 21ST ST N
175118	KANSAS MASONIC HOME	401 S SENECA ST
175118	KANSAS MASONIC HOME	401 S SENECA ST
175118	KANSAS MASONIC HOME	401 S SENECA ST
175118	KANSAS MASONIC HOME	401 S SENECA ST
175118	KANSAS MASONIC HOME	401 S SENECA ST
175118	KANSAS MASONIC HOME	401 S SENECA ST

wichita

Based on Nursing Home Compare - Complaint Deficiency

WICHITA	KS	67208	(316) 685-9291
---------	----	-------	----------------

WICHITA	KS	67208	(316) 685-9291
---------	----	-------	----------------

WICHITA	KS	67213	(316) 269-7500
---------	----	-------	----------------

WICHITA	KS	67213	(316) 269-7500
---------	----	-------	----------------

WICHITA	KS	67213	(316) 269-7500
---------	----	-------	----------------

WICHITA	KS	67213	(316) 269-7500
---------	----	-------	----------------

WICHITA	KS	67213	(316) 269-7500
---------	----	-------	----------------

WICHITA	KS	67213	(316) 269-7500
---------	----	-------	----------------

wichita

Based on Nursing Home Compare - Complaint Deficiency

07/07/2008

08/05/2008

04/14/2010

04/19/2010

01/26/2010

02/25/2010

01/26/2010

02/25/2010

06/04/2010

07/04/2010

06/04/2010

07/04/2010

06/04/2010

07/04/2010

06/04/2010

07/04/2010

wichita

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Pharmacy Service Deficiencies

Health

Administration Deficiencies

Health

Resident Rights Deficiencies

wichita

Based on Nursing Home Compare - Complaint Deficiency

manage each resident's personal money which is deposited with the nursing home.		harm
Quickly give a resident's personal money to the heads of his or her estate after the resident's death.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Pattern	Minimal harm or potential for actual harm
Immediately tell the resident,	Pattern	Minimal harm or potential for actual

wichita

Based on Nursing Home Compare - Complaint Deficiency

175118

KANSAS MASONIC HOME

401 S SENECA ST

175118

KANSAS MASONIC HOME

401 S SENECA ST

175168

MANORCARE HEALTH SERVICES - WICHITA

7101 E 21ST ST N

175168

MANORCARE HEALTH SERVICES - WICHITA

7101 E 21ST ST N

wichita

Based on Nursing Home Compare - Complaint Deficiency

WICHITA	KS	67213	(316) 269-7500
---------	----	-------	----------------

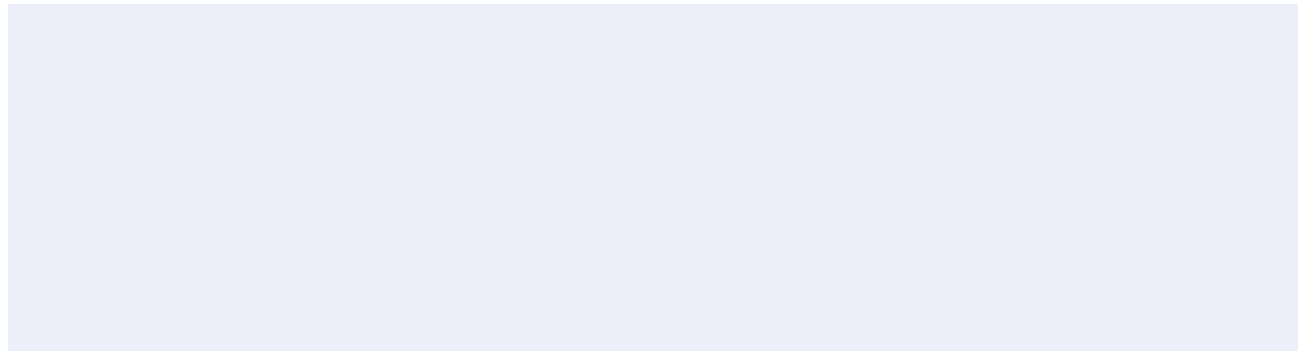
WICHITA	KS	67213	(316) 269-7500
---------	----	-------	----------------

WICHITA	KS	67206	(316) 684-8018
---------	----	-------	----------------

WICHITA	KS	67206	(316) 684-8018
---------	----	-------	----------------

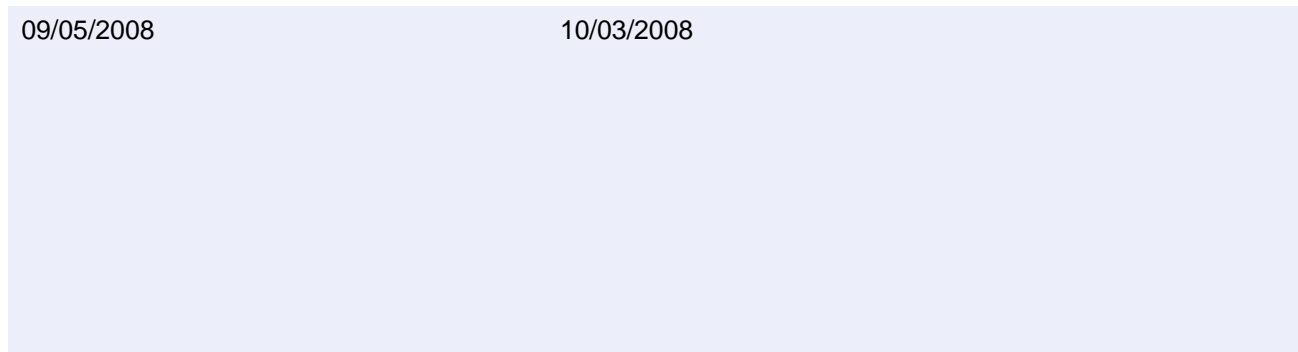
wichita

Based on Nursing Home Compare - Complaint Deficiency



06/04/2010

07/04/2010



09/05/2008

10/03/2008

09/05/2008

10/03/2008

wichita

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

wichita

Based on Nursing Home Compare - Complaint Deficiency

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and	Isolated	Minimal harm or potential for actual harm

wichita

Based on Nursing Home Compare - Complaint Deficiency

175168	MANORCARE HEALTH SERVICES - WICHITA	7101 E 21ST ST N
--------	-------------------------------------	------------------

175168	MANORCARE HEALTH SERVICES - WICHITA	7101 E 21ST ST N
--------	-------------------------------------	------------------

175168	MANORCARE HEALTH SERVICES - WICHITA	7101 E 21ST ST N
--------	-------------------------------------	------------------

175168	MANORCARE HEALTH SERVICES - WICHITA	7101 E 21ST ST N
--------	-------------------------------------	------------------

175168	MANORCARE HEALTH SERVICES - WICHITA	7101 E 21ST ST N
--------	-------------------------------------	------------------

175168	MANORCARE HEALTH SERVICES - WICHITA	7101 E 21ST ST N
--------	-------------------------------------	------------------

wichita

Based on Nursing Home Compare - Complaint Deficiency

WICHITA	KS	67206	(316) 684-8018
---------	----	-------	----------------

WICHITA	KS	67206	(316) 684-8018
---------	----	-------	----------------

WICHITA	KS	67206	(316) 684-8018
---------	----	-------	----------------

WICHITA	KS	67206	(316) 684-8018
---------	----	-------	----------------

WICHITA	KS	67206	(316) 684-8018
---------	----	-------	----------------

WICHITA	KS	67206	(316) 684-8018
---------	----	-------	----------------

wichita

Based on Nursing Home Compare - Complaint Deficiency

09/05/2008

10/03/2008

10/23/2008

11/14/2008

10/23/2008

11/14/2008

10/23/2008

11/14/2008

10/23/2008

11/14/2008

10/23/2008

11/14/2008

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

wichita

Based on Nursing Home Compare - Complaint Deficiency

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.

Minimal harm or potential for actual harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Isolated

Minimal harm or potential for actual harm

Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.

Pattern

Minimal harm or potential for actual harm

Make sure that each resident's nutritional needs were met.

Isolated

Actual harm

Give each resident enough fluids to keep them healthy and prevent

Isolated

Minimal harm or potential for actual harm

wichita

Based on Nursing Home Compare - Complaint Deficiency

175168	MANORCARE HEALTH SERVICES - WICHITA	7101 E 21ST ST N
175168	MANORCARE HEALTH SERVICES - WICHITA	7101 E 21ST ST N
175168	MANORCARE HEALTH SERVICES - WICHITA	7101 E 21ST ST N
175168	MANORCARE HEALTH SERVICES - WICHITA	7101 E 21ST ST N
175168	MANORCARE HEALTH SERVICES - WICHITA	7101 E 21ST ST N
175168	MANORCARE HEALTH SERVICES - WICHITA	7101 E 21ST ST N
175168	MANORCARE HEALTH SERVICES - WICHITA	7101 E 21ST ST N
175168	MANORCARE HEALTH SERVICES - WICHITA	7101 E 21ST ST N

wichita

Based on Nursing Home Compare - Complaint Deficiency

WICHITA	KS	67206	(316) 684-8018
---------	----	-------	----------------

WICHITA	KS	67206	(316) 684-8018
---------	----	-------	----------------

WICHITA	KS	67206	(316) 684-8018
---------	----	-------	----------------

WICHITA	KS	67206	(316) 684-8018
---------	----	-------	----------------

WICHITA	KS	67206	(316) 684-8018
---------	----	-------	----------------

WICHITA	KS	67206	(316) 684-8018
---------	----	-------	----------------

WICHITA	KS	67206	(316) 684-8018
---------	----	-------	----------------

WICHITA	KS	67206	(316) 684-8018
---------	----	-------	----------------

wichita

Based on Nursing Home Compare - Complaint Deficiency

11/19/2008

12/10/2008

11/19/2008

12/10/2008

06/08/2009

06/16/2009

10/21/2009

11/06/2009

11/19/2009

12/06/2009

11/19/2009

12/06/2009

11/19/2009

12/06/2009

12/30/2009

01/11/2010

wichita

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Pharmacy Service Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

wichita

Based on Nursing Home Compare - Complaint Deficiency

dehydration.

Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Keep safe, clean and homelike surroundings.	Pattern	Minimal harm or potential for actual harm

wichita

Based on Nursing Home Compare - Complaint Deficiency

175168	MANORCARE HEALTH SERVICES - WICHITA	7101 E 21ST ST N
175168	MANORCARE HEALTH SERVICES - WICHITA	7101 E 21ST ST N
175168	MANORCARE HEALTH SERVICES - WICHITA	7101 E 21ST ST N
175168	MANORCARE HEALTH SERVICES - WICHITA	7101 E 21ST ST N
175168	MANORCARE HEALTH SERVICES - WICHITA	7101 E 21ST ST N
175168	MANORCARE HEALTH SERVICES - WICHITA	7101 E 21ST ST N
175168	MANORCARE HEALTH SERVICES - WICHITA	7101 E 21ST ST N
175253	LAKEWOOD SENIOR LIVING OF SEVILLE	1319 SEVILLE ST
175253	LAKEWOOD SENIOR LIVING OF SEVILLE	1319 SEVILLE ST

wichita

Based on Nursing Home Compare - Complaint Deficiency

WICHITA	KS	67206	(316) 684-8018
---------	----	-------	----------------

WICHITA	KS	67206	(316) 684-8018
---------	----	-------	----------------

WICHITA	KS	67206	(316) 684-8018
---------	----	-------	----------------

WICHITA	KS	67206	(316) 684-8018
---------	----	-------	----------------

WICHITA	KS	67206	(316) 684-8018
---------	----	-------	----------------

WICHITA	KS	67206	(316) 684-8018
---------	----	-------	----------------

WICHITA	KS	67206	(316) 684-8018
---------	----	-------	----------------

WICHITA	KS	67209	(316) 722-6916
---------	----	-------	----------------

WICHITA	KS	67209	(316) 722-6916
---------	----	-------	----------------

wichita

Based on Nursing Home Compare - Complaint Deficiency

03/18/2010

04/07/2010

03/18/2010

04/07/2010

03/18/2010

04/07/2010

01/19/2011

02/14/2011

01/19/2011

02/14/2011

01/19/2011

02/14/2011

01/19/2011

02/14/2011

11/03/2009

12/01/2009

11/03/2009

12/01/2009

wichita

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Administration Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

wichita

Based on Nursing Home Compare - Complaint Deficiency

Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated	Actual harm
Make sure that a working call system is available in each resident's room or bathroom and bathing area.	Pattern	Minimal harm or potential for actual harm
Set up or keep a group of people to review and ensure quality.	Pattern	Minimal harm or potential for actual harm
Listen to the resident or family groups or act on their complaints or suggestions.	Pattern	Minimal harm or potential for actual harm
Provide written records when a resident is transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Provide enough notice before	Isolated	Minimal harm or potential for actual

wichita

Based on Nursing Home Compare - Complaint Deficiency

175253	LAKWOOD SENIOR LIVING OF SEVILLE	1319 SEVILLE ST
175274	MERIDIAN NURSING & REHABILITATION CENTER	1555 N MERIDIAN ST
175274	MERIDIAN NURSING & REHABILITATION CENTER	1555 N MERIDIAN ST
175274	MERIDIAN NURSING & REHABILITATION CENTER	1555 N MERIDIAN ST
175274	MERIDIAN NURSING & REHABILITATION CENTER	1555 N MERIDIAN ST
175274	MERIDIAN NURSING & REHABILITATION CENTER	1555 N MERIDIAN ST
175274	MERIDIAN NURSING & REHABILITATION CENTER	1555 N MERIDIAN ST
175274	MERIDIAN NURSING & REHABILITATION CENTER	1555 N MERIDIAN ST

wichita

Based on Nursing Home Compare - Complaint Deficiency

WICHITA	KS	67209	(316) 722-6916
---------	----	-------	----------------

WICHITA	KS	67203	(316) 942-8471
---------	----	-------	----------------

WICHITA	KS	67203	(316) 942-8471
---------	----	-------	----------------

WICHITA	KS	67203	(316) 942-8471
---------	----	-------	----------------

WICHITA	KS	67203	(316) 942-8471
---------	----	-------	----------------

WICHITA	KS	67203	(316) 942-8471
---------	----	-------	----------------

WICHITA	KS	67203	(316) 942-8471
---------	----	-------	----------------

WICHITA	KS	67203	(316) 942-8471
---------	----	-------	----------------

wichita

Based on Nursing Home Compare - Complaint Deficiency

09/11/2008

10/03/2008

09/11/2008

10/03/2008

09/11/2008

10/03/2008

09/11/2008

10/03/2008

09/11/2008

10/03/2008

09/17/2009

10/07/2009

09/17/2009

10/07/2009

wichita

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Environmental Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

wichita

Based on Nursing Home Compare - Complaint Deficiency

Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are well nourished.	Pattern	Minimal harm or potential for actual harm
Offer other nutritional food to each resident who will not eat the food served.	Isolated	Minimal harm or potential for actual harm
Make sure that the attending doctor orders special diets.	Isolated	Minimal harm or potential for actual harm
Store, cook, and give out food in a safe and clean way.	Widespread	Minimal harm or potential for actual harm
Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widespread	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking,	Isolated	Minimal harm or potential for actual harm

wichita

Based on Nursing Home Compare - Complaint Deficiency

175274	MERIDIAN NURSING & REHABILITATION CENTER	1555 N MERIDIAN ST
--------	---	--------------------

175274	MERIDIAN NURSING & REHABILITATION CENTER	1555 N MERIDIAN ST
--------	---	--------------------

175274	MERIDIAN NURSING & REHABILITATION CENTER	1555 N MERIDIAN ST
--------	---	--------------------

175274	MERIDIAN NURSING & REHABILITATION CENTER	1555 N MERIDIAN ST
--------	---	--------------------

175301	WICHITA PRESBYTERIAN MANOR	4700 W 13TH ST N
--------	----------------------------	------------------

wichita

Based on Nursing Home Compare - Complaint Deficiency

WICHITA	KS	67203	(316) 942-8471
---------	----	-------	----------------

WICHITA	KS	67203	(316) 942-8471
---------	----	-------	----------------

WICHITA	KS	67203	(316) 942-8471
---------	----	-------	----------------

WICHITA	KS	67203	(316) 942-8471
---------	----	-------	----------------

WICHITA	KS	67212	(316) 942-7456
---------	----	-------	----------------

wichita

Based on Nursing Home Compare - Complaint Deficiency

09/17/2009

10/07/2009

01/25/2011

02/24/2011

01/25/2011

02/24/2011

01/25/2011

02/24/2011

11/19/2009

12/11/2009

wichita

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Pharmacy Service Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Pharmacy Service Deficiencies

wichita

Based on Nursing Home Compare - Complaint Deficiency

grooming and hygiene.

Make sure that the nursing home area is free of dangers that cause accidents.

Actual harm

Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Minimal harm or potential for actual harm

Make sure that residents are safe from serious medication errors.

Actual harm

wichita

Based on Nursing Home Compare - Complaint Deficiency

175344	SANDPIPER HEALTHCARE & REHABILITATION CENTER LLC	5808 W 8TH ST N
175344	SANDPIPER HEALTHCARE & REHABILITATION CENTER LLC	5808 W 8TH ST N
175344	SANDPIPER HEALTHCARE & REHABILITATION CENTER LLC	5808 W 8TH ST N
175344	SANDPIPER HEALTHCARE & REHABILITATION CENTER LLC	5808 W 8TH ST N
175344	SANDPIPER HEALTHCARE & REHABILITATION CENTER LLC	5808 W 8TH ST N
175344	SANDPIPER HEALTHCARE & REHABILITATION CENTER LLC	5808 W 8TH ST N
175344	SANDPIPER HEALTHCARE & REHABILITATION CENTER LLC	5808 W 8TH ST N
175407	LIFE CARE CENTER OF WICHITA	622 N EDMOND ST

wichita

Based on Nursing Home Compare - Complaint Deficiency

WICHITA	KS	67212	(316) 945-3606
---------	----	-------	----------------

WICHITA	KS	67212	(316) 945-3606
---------	----	-------	----------------

WICHITA	KS	67212	(316) 945-3606
---------	----	-------	----------------

WICHITA	KS	67212	(316) 945-3606
---------	----	-------	----------------

WICHITA	KS	67212	(316) 945-3606
---------	----	-------	----------------

WICHITA	KS	67212	(316) 945-3606
---------	----	-------	----------------

WICHITA	KS	67212	(316) 945-3606
---------	----	-------	----------------

WICHITA	KS	67208	(316) 686-5100
---------	----	-------	----------------

wichita

Based on Nursing Home Compare - Complaint Deficiency

06/18/2009	07/17/2009
------------	------------

06/18/2009	07/17/2009
------------	------------

05/26/2010	06/24/2010
------------	------------

05/26/2010	06/24/2010
------------	------------

01/31/2011	03/01/2011
------------	------------

01/31/2011	03/01/2011
------------	------------

03/03/2011	03/23/2011
------------	------------

02/18/2009	03/03/2009
------------	------------

wichita

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
--------	---------------------------

Health	Environmental Deficiencies
--------	----------------------------

Health	Quality Care Deficiencies
--------	---------------------------

Health	Quality Care Deficiencies
--------	---------------------------

Health	Quality Care Deficiencies
--------	---------------------------

Health	Pharmacy Service Deficiencies
--------	-------------------------------

Health	Quality Care Deficiencies
--------	---------------------------

Health	Mistreatment Deficiencies
--------	---------------------------

wichita

Based on Nursing Home Compare - Complaint Deficiency

Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating	Isolated	Minimal harm or potential for actual harm

wichita

Based on Nursing Home Compare - Complaint Deficiency

175407	LIFE CARE CENTER OF WICHITA	622 N EDGEMOOR ST
175407	LIFE CARE CENTER OF WICHITA	622 N EDGEMOOR ST
175407	LIFE CARE CENTER OF WICHITA	622 N EDGEMOOR ST
175452	DESERET NURSING & REHABILITATION AT WICHITA LLC	1600 S. WOODLAWN
175452	DESERET NURSING & REHABILITATION AT WICHITA LLC	1600 S. WOODLAWN
175452	DESERET NURSING & REHABILITATION AT WICHITA LLC	1600 S. WOODLAWN
175452	DESERET NURSING & REHABILITATION AT WICHITA LLC	1600 S. WOODLAWN

wichita

Based on Nursing Home Compare - Complaint Deficiency

WICHITA	KS	67208	(316) 686-5100
---------	----	-------	----------------

WICHITA	KS	67208	(316) 686-5100
---------	----	-------	----------------

WICHITA	KS	67208	(316) 686-5100
---------	----	-------	----------------

WICHITA	KS	67218	(316) 691-9999
---------	----	-------	----------------

WICHITA	KS	67218	(316) 691-9999
---------	----	-------	----------------

WICHITA	KS	67218	(316) 691-9999
---------	----	-------	----------------

WICHITA	KS	67218	(316) 691-9999
---------	----	-------	----------------

wichita

Based on Nursing Home Compare - Complaint Deficiency

08/25/2009

09/10/2009

08/25/2009

09/10/2009

08/25/2009

09/10/2009

01/16/2008

02/22/2008

01/16/2008

04/15/2008

01/16/2008

02/22/2008

01/16/2008

04/15/2008

wichita

Based on Nursing Home Compare - Complaint Deficiency

Health

Pharmacy Service Deficiencies

Health

Pharmacy Service Deficiencies

Health

Administration Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

wichita

Based on Nursing Home Compare - Complaint Deficiency

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Make sure that residents are safe from serious medication errors.

Isolated

Minimal harm or potential for actual harm

Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.

Pattern

Minimal harm or potential for actual harm

Set up or keep a group of people to review and ensure quality.

Pattern

Minimal harm or potential for actual harm

Provide care in a way that keeps or builds each resident's dignity and self respect.

Pattern

Minimal harm or potential for actual harm

Give professional services that meet a professional standard of quality.

Pattern

Minimal harm or potential for actual harm

Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.

Pattern

Minimal harm or potential for actual harm

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Pattern

Minimal harm or potential for actual harm

wichita

Based on Nursing Home Compare - Complaint Deficiency

175452	DESERET NURSING & REHABILITATION AT WICHITA LLC	1600 S. WOODLAWN
175452	DESERET NURSING & REHABILITATION AT WICHITA LLC	1600 S. WOODLAWN
175452	DESERET NURSING & REHABILITATION AT WICHITA LLC	1600 S. WOODLAWN
175452	DESERET NURSING & REHABILITATION AT WICHITA LLC	1600 S. WOODLAWN
175452	DESERET NURSING & REHABILITATION AT WICHITA LLC	1600 S. WOODLAWN
175452	DESERET NURSING & REHABILITATION AT WICHITA LLC	1600 S. WOODLAWN
175452	DESERET NURSING & REHABILITATION AT WICHITA LLC	1600 S. WOODLAWN
175452	DESERET NURSING & REHABILITATION AT WICHITA LLC	1600 S. WOODLAWN
175452	DESERET NURSING & REHABILITATION AT WICHITA LLC	1600 S. WOODLAWN

wichita

Based on Nursing Home Compare - Complaint Deficiency

WICHITA	KS	67218	(316) 691-9999
WICHITA	KS	67218	(316) 691-9999
WICHITA	KS	67218	(316) 691-9999
WICHITA	KS	67218	(316) 691-9999
WICHITA	KS	67218	(316) 691-9999
WICHITA	KS	67218	(316) 691-9999
WICHITA	KS	67218	(316) 691-9999
WICHITA	KS	67218	(316) 691-9999
WICHITA	KS	67218	(316) 691-9999

wichita

Based on Nursing Home Compare - Complaint Deficiency

01/16/2008	02/22/2008
------------	------------

01/16/2008	04/15/2008
------------	------------

02/22/2008	04/15/2008
------------	------------

02/22/2008	04/15/2008
------------	------------

02/22/2008	04/15/2008
------------	------------

02/22/2008	04/15/2008
------------	------------

02/22/2008	04/15/2008
------------	------------

08/22/2008	09/21/2008
------------	------------

08/22/2008	09/21/2008
------------	------------

wichita

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
--------	---------------------------

Health	Environmental Deficiencies
--------	----------------------------

Health	Environmental Deficiencies
--------	----------------------------

Health	Quality Care Deficiencies
--------	---------------------------

Health	Quality Care Deficiencies
--------	---------------------------

Health	Quality Care Deficiencies
--------	---------------------------

Health	Quality Care Deficiencies
--------	---------------------------

Health	Nutrition and Dietary Deficiencies
--------	------------------------------------

Health	Nutrition and Dietary Deficiencies
--------	------------------------------------

wichita

Based on Nursing Home Compare - Complaint Deficiency

Make sure that each resident's nutritional needs were met.	Pattern	Minimal harm or potential for actual harm
Make sure there is a program to prevent/deal with mice, insects, or other pests.	Widespread	Minimal harm or potential for actual harm
Make sure there is a program to prevent/deal with mice, insects, or other pests.	Widespread	Minimal harm or potential for actual harm
Give the right treatment and services to residents who have mental or social problems adjusting.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm
Provide activities to meet the needs of each resident.	Pattern	Minimal harm or potential for actual harm
Make sure that residents are well nourished.	Widespread	Minimal harm or potential for actual harm
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern	Minimal harm or potential for actual harm

wichita

Based on Nursing Home Compare - Complaint Deficiency

175452	DESERET NURSING & REHABILITATION AT WICHITA LLC	1600 S. WOODLAWN
175452	DESERET NURSING & REHABILITATION AT WICHITA LLC	1600 S. WOODLAWN
175452	DESERET NURSING & REHABILITATION AT WICHITA LLC	1600 S. WOODLAWN
175452	DESERET NURSING & REHABILITATION AT WICHITA LLC	1600 S. WOODLAWN
175452	DESERET NURSING & REHABILITATION AT WICHITA LLC	1600 S. WOODLAWN
175452	DESERET NURSING & REHABILITATION AT WICHITA LLC	1600 S. WOODLAWN
175452	DESERET NURSING & REHABILITATION AT WICHITA LLC	1600 S. WOODLAWN

wichita

Based on Nursing Home Compare - Complaint Deficiency

WICHITA	KS	67218	(316) 691-9999
---------	----	-------	----------------

WICHITA	KS	67218	(316) 691-9999
---------	----	-------	----------------

WICHITA	KS	67218	(316) 691-9999
---------	----	-------	----------------

WICHITA	KS	67218	(316) 691-9999
---------	----	-------	----------------

WICHITA	KS	67218	(316) 691-9999
---------	----	-------	----------------

WICHITA	KS	67218	(316) 691-9999
---------	----	-------	----------------

WICHITA	KS	67218	(316) 691-9999
---------	----	-------	----------------

wichita

Based on Nursing Home Compare - Complaint Deficiency

08/22/2008

09/21/2008

08/22/2008

09/21/2008

08/22/2008

09/21/2008

09/23/2008

11/05/2008

09/23/2008

11/05/2008

09/23/2008

11/05/2008

01/27/2009

03/19/2009

wichita

Based on Nursing Home Compare - Complaint Deficiency

Health	Nutrition and Dietary Deficiencies
--------	------------------------------------

Health	Nutrition and Dietary Deficiencies
--------	------------------------------------

Health	Nutrition and Dietary Deficiencies
--------	------------------------------------

Health	Quality Care Deficiencies
--------	---------------------------

Health	Quality Care Deficiencies
--------	---------------------------

Health	Resident Assessment Deficiencies
--------	----------------------------------

Health	Quality Care Deficiencies
--------	---------------------------

wichita

Based on Nursing Home Compare - Complaint Deficiency

temperature.		
Provide food in a way that meets a resident's needs.	Pattern	Minimal harm or potential for actual harm
Offer other nutritional food to each resident who will not eat the food served.	Pattern	Minimal harm or potential for actual harm
Store, cook, and give out food in a safe and clean way.	Widespread	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm

wichita

Based on Nursing Home Compare - Complaint Deficiency

175452	DESERET NURSING & REHABILITATION AT WICHITA LLC	1600 S. WOODLAWN
175452	DESERET NURSING & REHABILITATION AT WICHITA LLC	1600 S. WOODLAWN
175452	DESERET NURSING & REHABILITATION AT WICHITA LLC	1600 S. WOODLAWN
175452	DESERET NURSING & REHABILITATION AT WICHITA LLC	1600 S. WOODLAWN
175452	DESERET NURSING & REHABILITATION AT WICHITA LLC	1600 S. WOODLAWN
175452	DESERET NURSING & REHABILITATION AT WICHITA LLC	1600 S. WOODLAWN
175452	DESERET NURSING & REHABILITATION AT WICHITA LLC	1600 S. WOODLAWN
175452	DESERET NURSING & REHABILITATION AT WICHITA LLC	1600 S. WOODLAWN
175452	DESERET NURSING & REHABILITATION AT WICHITA LLC	1600 S. WOODLAWN

wichita

Based on Nursing Home Compare - Complaint Deficiency

WICHITA	KS	67218	(316) 691-9999
---------	----	-------	----------------

WICHITA	KS	67218	(316) 691-9999
---------	----	-------	----------------

WICHITA	KS	67218	(316) 691-9999
---------	----	-------	----------------

WICHITA	KS	67218	(316) 691-9999
---------	----	-------	----------------

WICHITA	KS	67218	(316) 691-9999
---------	----	-------	----------------

WICHITA	KS	67218	(316) 691-9999
---------	----	-------	----------------

WICHITA	KS	67218	(316) 691-9999
---------	----	-------	----------------

WICHITA	KS	67218	(316) 691-9999
---------	----	-------	----------------

WICHITA	KS	67218	(316) 691-9999
---------	----	-------	----------------

wichita

Based on Nursing Home Compare - Complaint Deficiency

05/04/2009

06/03/2009

06/12/2009

07/12/2009

08/19/2009

09/17/2009

08/19/2009

09/17/2009

08/19/2009

09/17/2009

08/19/2009

09/17/2009

08/19/2009

09/17/2009

08/19/2009

09/17/2009

05/26/2010

09/13/2010

wichita

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
--------	---------------------------

Health	Quality Care Deficiencies
--------	---------------------------

Health	Quality Care Deficiencies
--------	---------------------------

Health	Quality Care Deficiencies
--------	---------------------------

Health	Quality Care Deficiencies
--------	---------------------------

Health	Quality Care Deficiencies
--------	---------------------------

Health	Administration Deficiencies
--------	-----------------------------

Health	Administration Deficiencies
--------	-----------------------------

Health	Environmental Deficiencies
--------	----------------------------

wichita

Based on Nursing Home Compare - Complaint Deficiency

Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
post nurse staffing information.	Widespread	Potential for minimal harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is safe, easy to use, clean	Widespread	Minimal harm or potential for actual harm

wichita

Based on Nursing Home Compare - Complaint Deficiency

	WICHITA LLC	
175452	DESERET NURSING & REHABILITATION AT WICHITA LLC	1600 S. WOODLAWN
175452	DESERET NURSING & REHABILITATION AT WICHITA LLC	1600 S. WOODLAWN
175452	DESERET NURSING & REHABILITATION AT WICHITA LLC	1600 S. WOODLAWN
175452	DESERET NURSING & REHABILITATION AT WICHITA LLC	1600 S. WOODLAWN
175452	DESERET NURSING & REHABILITATION AT WICHITA LLC	1600 S. WOODLAWN
175452	DESERET NURSING & REHABILITATION AT WICHITA LLC	1600 S. WOODLAWN
175466	LAKEPOINT RETIREMENT & REHAB CENTER OF WICHITA	1315 N WEST STREET
175487	HOMESTEAD HEALTH CENTER	2133 S ELIZABETH ST

wichita

Based on Nursing Home Compare - Complaint Deficiency

WICHITA	KS	67218	(316) 691-9999
---------	----	-------	----------------

WICHITA	KS	67218	(316) 691-9999
---------	----	-------	----------------

WICHITA	KS	67218	(316) 691-9999
---------	----	-------	----------------

WICHITA	KS	67218	(316) 691-9999
---------	----	-------	----------------

WICHITA	KS	67218	(316) 691-9999
---------	----	-------	----------------

WICHITA	KS	67218	(316) 691-9999
---------	----	-------	----------------

WICHITA	KS	67203	(316) 943-1295
---------	----	-------	----------------

WICHITA	KS	67213	(316) 262-4473
---------	----	-------	----------------

wichita

Based on Nursing Home Compare - Complaint Deficiency

02/16/2011

03/17/2011

02/16/2011

03/17/2011

02/16/2011

03/17/2011

02/16/2011

03/17/2011

02/16/2011

03/17/2011

02/16/2011

03/17/2011

08/05/2009

09/04/2009

05/13/2008

06/11/2008

wichita

Based on Nursing Home Compare - Complaint Deficiency

Health

Nutrition and Dietary Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

wichita

Based on Nursing Home Compare - Complaint Deficiency

area is safe, easy to use, clean and comfortable.		harm
Store, cook, and give out food in a safe and clean way.	Widespread	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Check and update (if needed) each resident's assessment every 3 months.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home	Isolated	Actual harm

wichita

Based on Nursing Home Compare - Complaint Deficiency

175487	HOMESTEAD HEALTH CENTER	2133 S ELIZABETH ST
175487	HOMESTEAD HEALTH CENTER	2133 S ELIZABETH ST
175487	HOMESTEAD HEALTH CENTER	2133 S ELIZABETH ST
175501	FAMILY HEALTH & REHABILITATION CENTER	639 S MAIZE COURT
175501	FAMILY HEALTH & REHABILITATION CENTER	639 S MAIZE COURT
17E599	WICHITA NURSING CENTER	2840 S HILLSIDE ST
17E599	WICHITA NURSING CENTER	2840 S HILLSIDE ST

wichita

Based on Nursing Home Compare - Complaint Deficiency

WICHITA	KS	67213	(316) 262-4473
---------	----	-------	----------------

WICHITA	KS	67213	(316) 262-4473
---------	----	-------	----------------

WICHITA	KS	67213	(316) 262-4473
---------	----	-------	----------------

WICHITA	KS	67209	(316) 425-5600
---------	----	-------	----------------

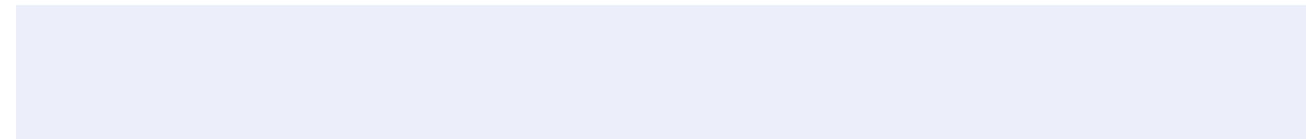
WICHITA	KS	67209	(316) 425-5600
---------	----	-------	----------------

WICHITA	KS	67216	(316) 652-9940
---------	----	-------	----------------

WICHITA	KS	67216	(316) 652-9940
---------	----	-------	----------------

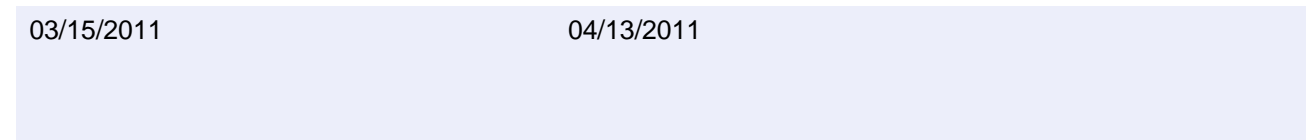
wichita

Based on Nursing Home Compare - Complaint Deficiency



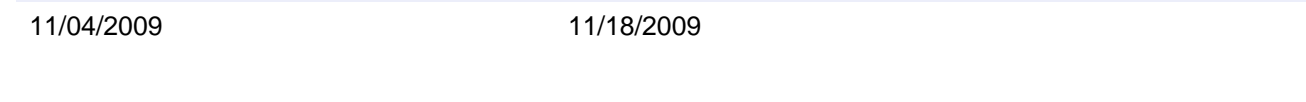
10/08/2009

01/01/1900



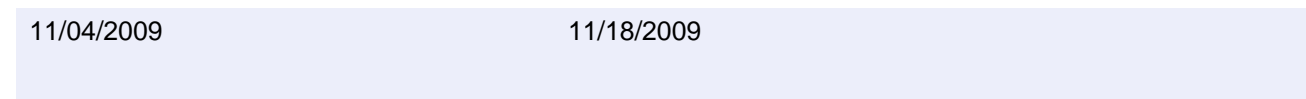
03/15/2011

04/13/2011



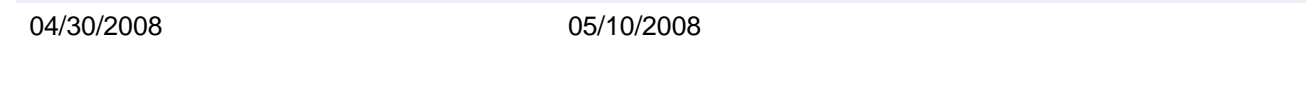
11/04/2009

11/18/2009



11/04/2009

11/18/2009



04/30/2008

05/10/2008



09/30/2009

11/23/2009

wichita

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
--------	----------------------------

Health	Quality Care Deficiencies
--------	---------------------------

Health	Quality Care Deficiencies
--------	---------------------------

Health	Mistreatment Deficiencies
--------	---------------------------

Health	Pharmacy Service Deficiencies
--------	-------------------------------

Health	Resident Rights Deficiencies
--------	------------------------------

Health	Quality Care Deficiencies
--------	---------------------------

wichita

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Properly mark drugs and other similar products.	Pattern	Minimal harm or potential for actual harm
Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm

wichita

Based on Nursing Home Compare - Complaint Deficiency

17E599	WICHITA NURSING CENTER	2840 S HILLSIDE ST
--------	------------------------	--------------------

17E599	WICHITA NURSING CENTER	2840 S HILLSIDE ST
--------	------------------------	--------------------

17E599	WICHITA NURSING CENTER	2840 S HILLSIDE ST
--------	------------------------	--------------------

17E599	WICHITA NURSING CENTER	2840 S HILLSIDE ST
--------	------------------------	--------------------

17E599	WICHITA NURSING CENTER	2840 S HILLSIDE ST
--------	------------------------	--------------------

17E599	WICHITA NURSING CENTER	2840 S HILLSIDE ST
--------	------------------------	--------------------

17E599	WICHITA NURSING CENTER	2840 S HILLSIDE ST
--------	------------------------	--------------------

wichita

Based on Nursing Home Compare - Complaint Deficiency

WICHITA	KS	67216	(316) 652-9940
---------	----	-------	----------------

WICHITA	KS	67216	(316) 652-9940
---------	----	-------	----------------

WICHITA	KS	67216	(316) 652-9940
---------	----	-------	----------------

WICHITA	KS	67216	(316) 652-9940
---------	----	-------	----------------

WICHITA	KS	67216	(316) 652-9940
---------	----	-------	----------------

WICHITA	KS	67216	(316) 652-9940
---------	----	-------	----------------

WICHITA	KS	67216	(316) 652-9940
---------	----	-------	----------------

wichita

Based on Nursing Home Compare - Complaint Deficiency

09/30/2009

11/23/2009

09/30/2009

11/23/2009

09/30/2009

11/23/2009

09/30/2009

11/23/2009

05/10/2010

05/10/2010

05/19/2010

06/08/2010

03/18/2011

04/17/2011

wichita

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

wichita

Based on Nursing Home Compare - Complaint Deficiency

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Isolated	Minimal harm or potential for actual harm
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Widespread	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Try to resolve each resident's complaints quickly.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm